

# Islas Secas

## Guest COVID Policies & Procedures

2020-2021 Season

**Thank you for your interest in visiting Islas Secas! We strongly recommend reading this entire document to best prepare for your visit to Panama and Islas Secas. We are happy to address any questions or comments you may have.**

Dear Guest,

Islas Secas provides an exclusive travel opportunity unique to our current times. To start, the Islas Secas archipelago is located twenty miles from mainland Panama. On property, our seven private casitas sites are well distanced from one another and secluded by nature.

We have taken extensive measures to provide a safe environment for both guests and staff. Prior to arriving on the island for the 2020-21 season, all staff members underwent a stringent quarantine and were required to return two negative COVID tests. All staff will be screened daily and are committed to staying on the island until the end of the season in April to minimize exposure.

As a guest of Islas Secas, we ask that you treat your arrival on the island with care and precaution. **ISLAS SECAS REQUIRES A NEGATIVE PCR TEST WITHIN 48 HOURS OF ARRIVAL FOR ACCESS TO THE RESORT.** Panamanian requirements state that Antigen or PCR is permissible, but due to its superior reliability in asymptomatic testing, Islas Secas requires a PCR test. Once guests take that test, they should practice every precaution to limit their exposure and follow guidelines set forth by the Panamanian government. We ask that you **wear a medical N95, KN95 or surgical grade mask** over your nose and mouth at all times during your travel. When out in public, we urge you to continue to wear your mask properly at all times, maintain social distance and practice enhanced hygiene protocols.

Accompanying this letter is information regarding COVID requirements and procedures in Panama as well as what to expect as a guest while on island. These guidelines are subject to change as Islas Secas continually monitors the government's requirements.

We look forward to seeing you on-island soon!

Sincerely,

**Andrey Gomez**  
*Managing Director*  
Islas Secas |

# Islas Secas

## Arrival in Panama - COVID Requirements

**ISLAS SECAS REQUIRES A NEGATIVE PCR TEST WITHIN 48 HOURS OF ARRIVAL FOR ACCESS TO THE RESORT.**

*(Please note that Panama regulations state that a PCR or Antigen test is accepted for entry, but Islas Secas requires a PCR result due to superior reliability)*

All Islas Secas guests arriving into Tocumen International Airport (Panama City) or Enrique Malek Airport (city of David) will be greeted by a VIP Representative who will escort your party through customs and immigration. During this VIP escort, guests will be asked to present their negative COVID test paperwork to the Ministry of Health (MINSAs).

Further below is a summary of Panama's entry requirements as it relates to COVID as well as details about your transfer to Islas Secas and our on-island COVID protocols. For full details, please visit <https://www.visitpanama.com/information/travel-guidelines/>

- Per Panamanian requirements issued by the Ministry of Health (MINSAs), all guests must arrive in Panama with proof of a negative COVID test administered within 48 hours prior to arrival in the country.
  - PCR and Antigen are accepted for entry into Panama but **Islas Secas Resort requires a negative PCR test result**. If you anticipate issues with completing a PCR test prior to arrival, please contact Islas Secas reservations. Also, please read carefully below for entrance requirements for various arriving airports.
- If spending more than 24 hours in Panama City or other parts of Panama prior to traveling to Islas Secas, guests will be required to take another PCR test and provide results to Islas Secas prior to their arrival. We recommend discussing any questions with our reservation team.
- If guests are interested in reviewing the full MINSAs operating requirements for Islas Secas Resort, please contact reservations.

### **Flying in to Panama City**

- Travelers landing at Tocumen (PTY) who do not present proof of a negative result will be required to take a Rapid COVID Test at the airport upon arrival at a cost of \$50 USD per person (cash or credit card). The Rapid Test will be administered by MINSAs and will take approximately 30 minutes to process. **NOTE: ANTIGEN TESTS DO NOT SATISFY THE REQUIREMENT OF PROVIDING A NEGATIVE PCR TEST PRIOR TO ARRIVAL TO ISLAS SECAS.**
- If a traveler's MINSAs Rapid Test returns a positive result, that individual and the rest of their party will be informed of next steps by MINSAs. See the *Upon Arrival* section of the Visit Panama website: <https://www.visitpanama.com/information/travel-guidelines/>

### **Flying in to David (Private Flights)**

- MINSAs will not have testing capabilities at David airport. Any guest traveling directly to David is required to show proof of a negative PCR or Antigen COVID test upon arrival
  - **Islas Secas requires a negative PCR test result for access to the island**

# Islas Secas

## Transfers to and from Islas Secas

Our Twin Otter charter is the fastest and most convenient way to get to Islas Secas. There is also an option to take a connecting commercial flight along with car transport and then a boat ride, which can be arranged upon request.

For all transport options offered by Islas Secas, the following protocol applies:

- Guests and staff are required to wear masks at all times while in transport. Masks will be provided if needed.
- All modes of transportation will be cleaned thoroughly after every guest trip.
- Hand sanitizer and sanitizing wipes will be provided.

## On-Island COVID Protocols

Islas Secas' COVID operating protocols have been reviewed and approved by Panama's Ministry of Health (MINSA).

### Operations & Procedures

#### **Health Screening**

- Both guests and staff will undergo daily screening including temperature checks.
  - Temperatures exceeding 38 C / 100.4 F will be considered a symptom.
  - Temperatures between 37.5 – 37.9 C / 99.6 – 100.3 F will be considered cautionary and the guest will be escorted to a cool place to sit for 20 minutes before being rechecked.
    - If temperature reading is still over 37.5 C / 99.6 F, the guest will be required to quarantine until they can be examined by our on-island paramedic.
- If a guest or staff member develops any COVID symptoms, the individual will be immediately quarantined and examined by the on-island paramedic who will determine appropriate steps.
- Our on-island paramedic is equipped with full PPE and will be able to provide testing capabilities if needed, working directly with a medical facility in David.

#### **Enhanced Cleaning Protocols**

- All guest and staff areas, including casitas, will be disinfected regularly with foggers and commercial grade cleaning products.
- Hand sanitizer and sanitizing wipes will be provided to all guests and staff.

#### **Masks & Social Distancing**

- Masks will be provided to all guests and staff. Staff are required to wear masks at all times.
- Guests are asked to wear masks in indoor public areas, while entering and exiting dining spaces, and where social distancing with staff or other guests is not possible.
- While in outdoor public areas, guests should practice social distancing.
- Guest will be physically spaced out for meals and the resort may stagger seating times if needed.
- Only guests in the same party will be permitted to eat and participate in activities together.